

**From:** Thomas Leung  
**To:** Microsoft ATR  
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To whom it may be concern

Starting from 1975, Microsoft continually generates exceptional products and makes such products available in ever-improved versions, at ever-lower prices. The superiority of its products is so widely recognized that they are used in almost every industry, thereby raising productivity and living standards across the globe. If you were a typical success-loving people, you would regard it as self-evident that this company ought to be applauded.

However, Microsoft is denounced as an evil exploiter. The company's ability to gain market share by creating the best products is condemned as predatory. Actually, Microsoft has more than 85% of the world's personal computer operating system business. That is certainly a dominant position, however, it is not a monopoly. If consumers want, they can buy a computer from Apple. Or they can use PCs that run OS/2, Solaris, Linux or other operating systems.

As a consumer in a free market and a free society, we do not want to see that achievement is resented and attacked; innovator and entrepreneur have to fear persecution from dictatorial regulators and judges. Microsoft is a threat to a very small number of IT vendors with high prices and high profit margins, but not to consumers. Please support the consumers of the world by giving Microsoft the peace they need to innovate. The world needs that!

Thomas Leung  
Managing Consultant  
Infocan Computer (Hong Kong) Ltd.